

## Quality policy

For Trentwood, long-term cooperation is very important

In the company, employee competencies are developed to ensure a high-quality hardwood and bamboo products and the delivery of related services to current and potential customers, according to the latest trends.

The main principles of Trentwood quality policy are as follows:

- be the leading producer of Hardwood and Bamboo and related service provider;
- ascertain our customer desires and deliver the necessary product or service directly to them;
- continuously educate and train our employees to increase their competence in the field of quality;
- ensure all legal requirements related to a product or service;
- continuously improve the quality system, by setting new goals and realising them.

Quality system, which is intergrated into a single system together with labour protection, environmental management and energy, is an integral part of the company's business.

Trentwood intergrated management system is a tool to ensure the continuous and long lasting improvement of quality , also improve the services provided to ow customers, enhance production, the effective use of resources, as well as to ensure the traceability of products and raw materials during the production process, promote the competitiveness of our product, ensure the safety of the activities carries out for the public and work environment, and the benefit to the society as a whole.